

Cancellation & Payment Policy



At Salterra Wellness Massage Therapy, we value your time and appreciate your commitment to self-care.

Please take a moment to review our policy to ensure a smooth and respectful experience for everyone.

Booking & Payment

- A 50% deposit is required for all new clients at the time of booking to confirm your appointment.
- The remaining balance is due at the end of the session.
- Returning clients are not required to pay a deposit unless they have a history of missed appointments.

Cancellations & No-Shows

- Please provide at least 24 hours' notice for cancellations or rescheduling.
- Cancellations made with less than 24 hours' notice will result in the forfeiture of the deposit (for new clients) or a 50% late cancellation fee (for returning clients).
- No-shows will be charged the full service amount, regardless of client status.

Late Arrivals

- If you arrive late, your session may be shortened to avoid delays for other clients. The full session fee still applies.

Client Signature: _____ Date: _____